



PORT AUTONOME DE KRIBI  
PORT AUTHORITY OF KRIBI

# CSR POLICY OF THE PAK

The Port Authority of Kribi aim to contribute to attaining the Sustainable Development Goals (SDGs) through the seventeen (17) items of its CSR approach. In this regard, I urge all and sundry to:



## GOUVERNANCE

- 1 Ensure budgetary discipline, compliance with regulations and application of the resolutions of PAK's decision-making bodies;
- 2 Share the profits and losses resulting from our services with all staff;
- 3 Ensure access to the right information within the company and to the general public;



## HUMAN RIGHTS

- 4 Denounce all discrimination, harassment, hidden practices and actions that are harmful to people;
- 5 Secure the lands, customs and development aspirations of the local communities in general and the Pygmies in particular;



## WORK RELATIONS AND CONDITIONS

- 6 Keep staff concerns relating to health, safety and well-being at work at the centre of the Company's attention;
- 7 Take ownership of PAK values and make them the guiding principle for all our actions, decisions and expectations;



## LOYAL PRACTICES

- 8 Cooperate with port corporations, national and sub-regional ports without jeopardising the interests of the parties involved;
- 9 Take account of CSR aspects in the Company's agreements, contracts and orders;
- 10 Stop corruption at all socio-professional levels in our company;



## CONSUMER ISSUES

- 11 Facilitate services by reducing interactions and the time required to process requests, for a lasting customer experience;
- 12 Earn the trust of customers by providing a quality service and handling third-party data and information with discretion;



## LOCAL COMMUNITIES AND DEVELOPMENT

- 13 Establish solid partnerships for establishing income-generating activities related to the blue economy in Cameroon's southern maritime region;
- 14 Cover the territory within the Port and its corridors' sphere of influence, through ongoing dialogue with local communities and companies operating in the port area;



## ENVIRONMENT

- 15 Tackle the challenges of climate change by monitoring air and water quality, monitoring coastlines and preserving Marine Protected Areas;
- 16 Reduce our environmental footprint by controlling the use of natural resources, reducing waste and adopting eco-friendly practices;
- 17 Include the environmental aspect in our development, operating, communication and purchasing processes.

### OUR VALUES

- Sharing
- Innovation
- Responsibility
- Surpassing oneself

### The General Manager



*Patrice Melom*

Patrice MELOM

*Smart Port, Attractive Business*